

# Your year-round solution for pests

Whether you're a new homeowner or have lived in your house for years, it's likely you have encountered pests at some point. And, you wouldn't be alone.

Many homeowners live with pest issues not knowing what to do or who to call, or they try DIY methods that make matters worse.

Don't jeopardize your health and safety, or that of your family and pets. Live pest-free all year with Loyal Termite & Pest Control' PestFree365+ program.



Fast response to a new customers. Provided polite and professional in-home service. Easy to talk with. Extermination method was safe very effective. Knowledgeable and explained the process in a way I could understand. Gave realistic expectations. Billing was as quoted. Easy to pay. Will do follow up if needed.

- Linda E., Loyal Termite & Pest Control customer



## What is **PestFree365+**?

PestFree365+ is year-round pest protection for your home. It offers the most effective and innovative approach to pest control by targeting over 36 of the most common pests from invading your home all year long — guaranteed.

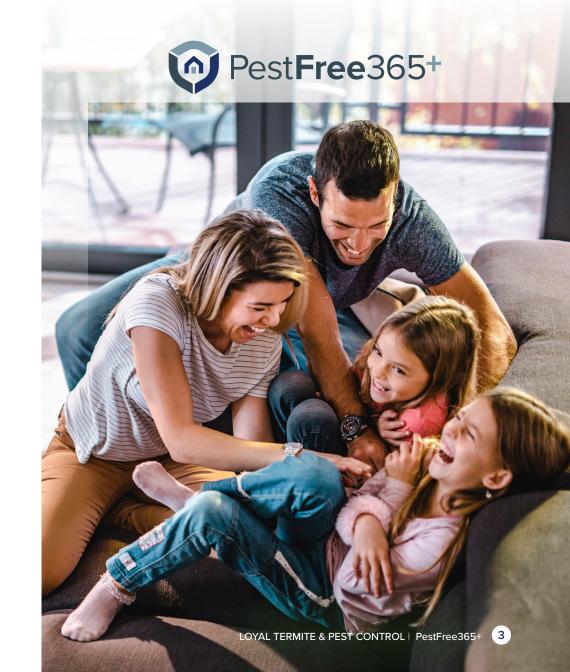
### **Benefits**

- Protection from over 36 pests
- Highly trained, local Technicians
- Regularly scheduled service visits
- Unlimited service calls at no additional charge
- Recommendations for pest prevention
- Convenient monthly payments with EZ Pay



PestFree365+ is more than a preventative pest program, it's a promise that we will provide pest-free living all year long.

\* Service frequency will vary based on geography. PesFree365+ does not include the following pests: honey bees, flies, lice, dust mites, mosquitoes, exterior ticks, ornamental/turf pests, slugs, snails, termites, wildlife, birds, and brown recluse spiders. EZ Pay is required for PestFree365+. Voles and fire ants are only covered if they are in the home, we will not treat the lawn. Home must be free of bed bugs at the initial service to qualify for coverage of bed bugs under the PestFree365+ plan and applies to single family, free-standing, owner-occupied homes only. Account must be in good standing. Other restrictions may apply.



## Pest-free living means year-round protection from over 36 pests

Pest pressures are always present and constantly changing. Certain pests peak during specific seasons, but they can be a nuisance at any time of the year.



### MICE

Spread disease and bring in other pests like fleas and mites



#### **CARPENTER BEES**

Nest in wood structures like homes, sheds, and decks



#### **COCKROACHES**

Large infestations can trigger allergies and asthma symptoms



#### **RATS**

Can gnaw through drywall, asphalt, and even copper causing costly damage



#### YELLOW JACKETS

Nests can become large and contain up to 4,000 workers



#### **EARWIGS**

Found in areas of the home with high condensation



#### **SPIDERS**

Some species can be venomous, posing health risks to humans and animals



#### **WASPS**

Can sting multiple times and use pheromones to alert others



#### **SILVERFISH**

Can chew holes in clothing, upholstery, and paper goods



#### **ANTS**

Contaminate food and surfaces and cause costly damage



#### **HORNETS**

Aggressively defend their nest when they feel threatened



#### **MILLIPEDES**

Seek out dark areas and moisture, such as basements







### **FLEAS**

Reproduce quickly making infestations difficult to control



#### STINK BUGS

Ability to emit a strong and unpleasant odor when disturbed



### **CENTIPEDES**

Seek out moisture and other pests: ants, spiders, etc









## Your service: What to expect

Because every home and family is different, our Technicians will work with you to develop customized solutions that are right for your lifestyle, home, family, and pets.

We believe in a proactive approach based on monitoring, prevention, and maintenance which allows us to stop pest problems before they ever reach your home.

### PestFree365+ year-round pest control explained

- First scheduled service includes a thorough interior and exterior treatment to rid your home of any pests and start your ongoing protection.
- Our Technicians will return to reinforce the exterior protective barrier for your home and treat for any pest problems identified.
- Interior visits, termite inspections, and additional service calls are available upon request at no additional charge.
- Your Technician will make practical recommendations for services, products, and actions to help prevent future pest problems.



Our highly trained, licensed Technicians are always on the lookout for factors that could impact pest activity in and around your home.

# Frequently asked questions

- Q Are the products that Loyal uses safe for my children and pets?
- A Loyal uses only products registered by the U.S. Environmental Protection Agency, in accordance with label laws. Your day-to-day life will not typically be impacted by your service. If your Technician determines you have a pest issue requiring a product that may require special attention, they will advise you of any potential safety precautions.
- Will I see a decrease in activity right away after the initial treatment?
- After any treatment for an existing pest problem, you may see a temporary increase in activity. Product applications can sometimes stimulate pests to move. This is a sign that the treatment is working and should subside within a few days. If the problem persists, please call us and one of our Technicians will conduct a follow-up visit at no additional charge.

- What if I see pests in between my regular visits?
- A Your PestFree365+ service includes unlimited service calls for covered pests at no additional charge. To ensure that we can address the pest sighting before it becomes a larger problem, call us. A Customer Service Representative will schedule a service with one of our Technicians as soon as possible.
- What happens to my service if I move?
- A You can transfer your PestFree365+ plan to your new home at no additional cost. If the new homeowners at your previous home want the year-round protection of PestFree365+, we can continue this service without an introductory fee. The monthly fee will apply.





## About us

Loyal Termite & Pest Control is your local pest control provider – our Technicians live in the communities they serve.

Customers trust Loyal Termite & Pest Control to protect their homes and families from pests and the health threats and property damage they can cause.

Our Technicians have seen and solved just about every pest problem imaginable. Loyal Termite & Pest Control's top priority is to provide the highest-quality service in the safest possible manner to keep your home pest-free.

## Additional services we offer

- Termite Protection
- Mosquito Control
- Tick Control
- Rodent Exclusion Service
- TAP Insulation
- Real Estate Inspection

- Bed Bug Services
- Bioremediation
- Commercial Pest Management
- Crawl Space Moisture Control



## Full circle referral rewards

We believe in rewarding our customers for their loyalty. You can earn \$40 for you and a friend when you refer a new PestFree365+ customer to Loyal Termite & Pest Control.\* Visit loyalpest.com/referral-program for all the details.



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\* Effective June 25, 2018, the Full Circle Referral Rewards Program is open to current qualified Loyal Termite & Pest Control customers with a recurring service plan who refer a new customer for service. Full details on this offer and who is a qualified customer can be found at loyalpest.com/referral-program

We are Quality Pro and Green Pro certified





LYL365PBR.022023